



Progressive Learning Center

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Notice

Student Complaint Policy

Dear Students:

This school has a Certificate of Approval from the Texas Workforce Commission (TWC)

The TWC-assigned school number is: **2974**

The school's programs are approved by TWC, as well as (Name(s) of other Texas State agencies, as applicable) and (name(s) of any relevant accrediting bodies).

Students must address their concerns about this school or any of its educational programs by following the grievance and documenting that all students have received a copy of the school's grievance procedures and for describing these procedures in the schools published catalog. If, as a student, you were not provided with this information, please inform the school management.

Students dissatisfied with these school's response to their complaint or who are not able to file a complaint with the school, can file a formal complaint with TWC, as well as with other relevant agencies or accreditors , if applicable.

Information on filing a complaint with TWC can be found on TWC's Career School and Colleges Website at <http://csc.twc.state.tx.us/>